

# **General conditions for the rental of the Logis des Chauvins gîtes**

## **Art 1 - DEFINITION OF THE PARTIES**

The present general conditions are applicable to the rental of the gîtes offered by Le Logis des Chauvins - 15 allée des Marronniers - 17350 in Port d'Envaux. It is concluded between the operator, Céline Ayache & the tenant, hereinafter referred to as «the client», an adult responsible for the responsible for the rental.

## **Art 2 - THE CONTRACT**

The present contract is granted to the tenant for tourism purposes and is of a seasonal nature.

## **Art 3 - DURATION OF STAY**

The Tenant may not under any circumstances avail himself of any right to remain in the premises at the end of the period initially stipulated in the contract.

The duration of the stay is a minimum of one week, not exceeding three weeks, in high season and three nights minimum outside this period (except for specific contracts).

## **Art 4 - PAYMENT AND BOOKING**

Payment is made either online by credit card via a secure payment system provided by us, or by bank or by bank transfer or holiday vouchers. The reservation becomes final once the tenant has sent the owner a 30% of the total amount of the rental and the return of two copies of the contract, the present general terms and conditions, duly signed and stamped with the words «good for agreement».

The balance must be paid either by bank transfer or by credit card at the latest 5 working days before the arrival date or 30 days for cheques or holiday vouchers.

## **Art 5 - CONDITIONS OF CANCELLATION**

Any cancellation must be notified to the owner by registered letter.

a) Cancellation on the Tenant's initiative :

Any cancellation of the present contract on the Tenant's initiative must be sent to the owner by registered mail with acknowledgement of receipt to the address indicated at the top of this document, the date of receipt by the owner shall be taken as proof.

The owner retains the full amount of the deposit paid by the tenant. If the Tenant does not show up on the day mentioned on the contract and after a period of 24 hours and without notice from the owner :

- the present contract is considered as cancelled,
- the deposit paid remains the property of the owner,
- the owner may dispose of the rental.

b) If the Tenant presents himself to take possession of the premises with a number of occupants greater than the number specified in the contract, the present contract will be automatically terminated.

c) Cancellation before arrival: the deposit remains with the owner. The latter may ask for the balance of the stay, if the cancellation occurs less than 31 days before the date of arrival in the premises. If the stay is shortened, the price of the rental remains with the owner. No refund or reduction in rent will be made.

## **Art 6 – CANCELLATION BY THE OWNER**

In case of cancellation of the rental by the owner, the latter will reimburse the tenant the totality of the sums paid.

## **Art 7 - ARRIVAL/ DEPARTURE**

Arrivals are from 5pm and departures between 8am and before 10am.

In order to welcome you in the best conditions, we ask you to inform us of your arrival time your arrival time, either by e-mail or by telephone.

## **Art 8 - PETS**

We regret that we are unable to accept pets at the Logis des Chauvins.

## **Art 9 - CHILDREN'S SAFETY**

We would like to draw your attention to the safety of children, as the property may present a certain number of risks in case of lack of supervision. the property can present a number of risks if not supervised: swimming pool, stream, water feature, various low stone walls stone walls, partly unenclosed property opening onto woods... we ask you to warn your children and We ask you to warn your children and to ensure their safety at all times.

## **Art 10 - THE HOUSES ARE STRICTLY NON-SMOKING**

Ashtrays will be at your disposal exclusively in the outside areas, taking care to to empty them regularly into the bags provided for this purpose. Thank you for asking for it if necessary.

## **Art 11 – ELECTRICITY AND WATER**

In an ecological concern, the tenant commits himself to have a reasonable use of water and electricity.

## **Art 12 – USE OF COMMON AREAS**

The owner provides the tenants of the gîtes with various facilities: swimming pool, gardens, park and parking areas, etc. which can be used by all the tenants. The use of these facilities must be carried out in a friendly manner with the other tenants, respecting the peace and quiet of all. In particular, care must be taken to respect the rest of the guests so that everyone can enjoy a pleasant stay (noise on late arrival, evening meals, activities in the gardens or swimming pool, etc.) swimming pool ....

In the event of disturbances or non-compliance with these clauses the owner reserves the right to forbid access to the common areas or to end the stay. In all cases the use of the common areas is the responsibility of the occupants and in particular for the swimming pool where the tenants commit themselves to ensure the safety of the children and their relatives. We ask you to close the doors giving access to the parc and the swimming pool.

## **Art 13 - STATEMENT OF PREMISES AND INVENTORY**

The statement of premises and inventory of furniture and equipment will be made at the beginning and at the end of the stay by the owner and will be signed by both parties. If it is not possible to carry out the inventory of fixtures and fittings on arrival, the Tenant takes the responsibility to check the contents and to report any anomaly, missing or damaged items within 24 hours of arrival. If no remark is made within this period, the Tenant will be presumed to have received the rented premises in good condition and must return them as they are, unless as is, unless proven otherwise.

## **Art 14 – USE OF THE PREMISES**

On departure, the Tenant undertakes to leave the premises as clean as he found them on arrival. The rubbish bins must be emptied, the crockery clean and tidy and the barbecue must be cleaned. All the equipment listed in the inventory must be returned to the same place it occupied when the tenant entered the premises.

The Tenant undertakes not to move large items of furniture and in all cases to return the furniture to the position in which it was found when he/she entered the premises.

If the owner finds any damage, he will mention it on the inventory of fixtures at the end of the rental period or will inform the tenant within a week if the damage is found after the tenant's departure. All repairs, whatever their importance, made necessary by the negligence of the Tenant during the rental period shall be at the Tenant's expense.

The rented premises are for temporary or holiday use, excluding any professional, commercial or commercial or artisanal activity of any kind whatsoever, or even of a complementary or occasional nature of a complementary or occasional nature.

## **Art 15 – INVENTORY OF THE PREMISES**

An inventory is drawn up jointly and signed by the Tenant and the owner or his representative on arrival and departure of the gîte. This inventory is the only reference in the event of a dispute concerning the state of the premises. The state of cleanliness of the gîte on the Tenant's arrival must be noted in the inventory of fixtures. The cleaning of the premises is the responsibility of the Tenant during the rental period and before departure.

## **Art 16 - DEPOSIT / GUARANTEE**

Upon arrival of the client in the rental, a security deposit is requested by the owner in order to protect the accommodation against any damage or theft. The amount of this deposit (**by cheque or credit card imprint**) is fixed at 500 €.

It will be returned to the tenant within a maximum of one week after departure if no damage has been noted in the accommodation and if it is returned in a good state of cleanliness. In the event of damage or theft, the owner undertakes to return the balance of the deduction of the sums necessary for repairs, restoration and/or purchases, within a repair and/or purchase, within 60 days of the return of the keys. If the deposit is insufficient, the deposit is insufficient, the Tenant undertakes to pay the difference on proof provided by the owner.

## **Art 17 – INSURANCE**

The Tenant is responsible for all damage caused by him. The tenant is required to be covered by a holiday insurance contract for rental risks (theft, fire, water damage). They must therefore check whether their main home policy includes the extension extension (holiday rental) and send proof of this to the owner on request.

## **Art 18 – DISPUTES OR CLAIMS**

Any claim must be made by registered letter with acknowledgement of receipt within a maximum period of 8 days following the end of the rental period. Disputes are exclusively within the jurisdiction of the the jurisdiction of the court of Saintes.